

Computer Frustrations

If you have a problem with a certain piece of **hardware**, like a hard drive, a modem or some other peripheral device, **one of the best places to look is the web site of the manufacturer and/or the distributor.**

Many hardware manufacturers and the distributors of their products do maintain a **Help or Tech Support segment** online for their various products. Those can be virtual gold mines of solutions to known problems.

The documentation that came with your computer or individual piece of hardware will usually include some form of **directions to such Help sites** online as well as phone numbers and regular mail addresses that you can use to contact Support personnel.

If you cannot find such documentation, you can **use any good Web search engine** to locate the necessary web sites.

If you are having **problems with software**, again, search under the name of the company or the name of its product.

For example, search for the Microsoft site and then search for Word if you need a patch or an upgrade for MS-Word software.

For example, if you are using **Macintosh**, look at maorchard.com

If you're looking for more **discussion of problems and tricks**, then a newsgroup is for you.

You can also find computer Frequent Questions & Answers (FAQ's) in many sites & newsgroups

However, the simplest solution if you have a problem and need help with a piece of hardware or software for your computer is to contact your local Computer Troubleshooter